Direct billing information for extended health care providers

Submit claims on TELUS AdjudiCare for My PBC Benefits Members

My PBC Benefits is a new TELUS AdjudiCare partner. To direct bill for My PBC Benefits Members, you will need to register with TELUS Health.

Benefit cards for My PBC Benefits Members will look like the following sample card with the name *TELUS Assure* on the front of the card.



How to submit extended health claims on TELUS AdjudiCare

Extended health care providers can submit claims for My PBC Benefits Members online at: providerportal.telushealth.com.

New users can register for TELUS AdjudiCare at: telushealth.co/eclaims.

Please note that the following health care providers currently cannot direct bill on TELUS AdjudiCare:

- Athletic therapists
- Hearing providers
- Homeopaths
- Naturotherapists

Questions?

For technical issues or provider registration, extended health care providers can contact **1 866 240-7492** or visit eClaims FAQs.

For member, claiming, or billing issues, contact the My PBC Benefits Call Centre during business hours (8:00 – 4:30 p.m. PST, Monday to Friday) at:

Toll free: **1 866 366-0430**
Local: **604 419-2381**

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