

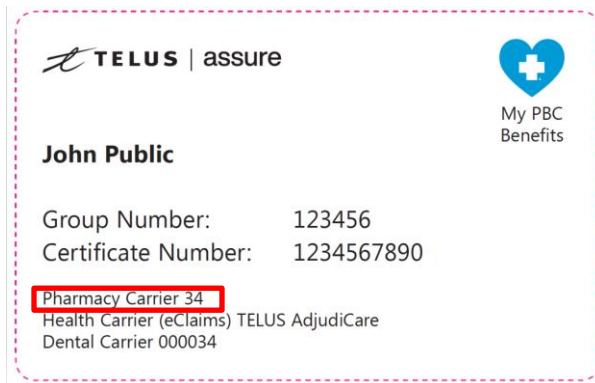
XX, 2022

Notice to Pharmacy Manager re: Insurer # 34 (Adjudicare)

This pharmacy communication is confidential and is for your pharmacy only. Forwarding this communication to other parties is a violation of your Provider Agreement.

As a reminder, [TELUS AdjudiCare](#) is a claims processor using the carrier ID 34 for multiple third party administrators (TPAs). My PBC Benefits is a new TELUS AdjudiCare partner and will be utilizing carrier ID 34. **My PBC Benefits** plan member benefit cards will have carrier ID “34” and the name “TELUS Assure” on the front of the card.

*Sample Card:



Shown here is a version of the new card that will be in circulation and that pharmacies will be required to ask and accept.

Note: Carrier 34 does not have an issue number 01 at the end of the card. The certificate number should be entered exactly as it appears on the card.

For this new TELUS AdjudiCare partner, you will need to follow these 2 steps:

Step 1: Choose **TELUS Assure** as the Insurer/Third Party **and use number 34 for Carrier ID**

Step 2: Ask the member for their new card.

Thank you for your attention to this notice.

TELUS Health

Pharmacy Claims Support Centre: 1 800 668-1608

Monday - Friday	8:00 a.m. to 12:00 midnight (EST)
Weekends	9:00 a.m. to 8:00 p.m. (EST)
Public Holidays	12:00 noon to 8:00 p.m. (EST)
Civic Holiday	9:00 a.m. to 8:00 p.m. (EST)

