

Register for the My PBC Benefits website

STEP 1

Open a web browser.

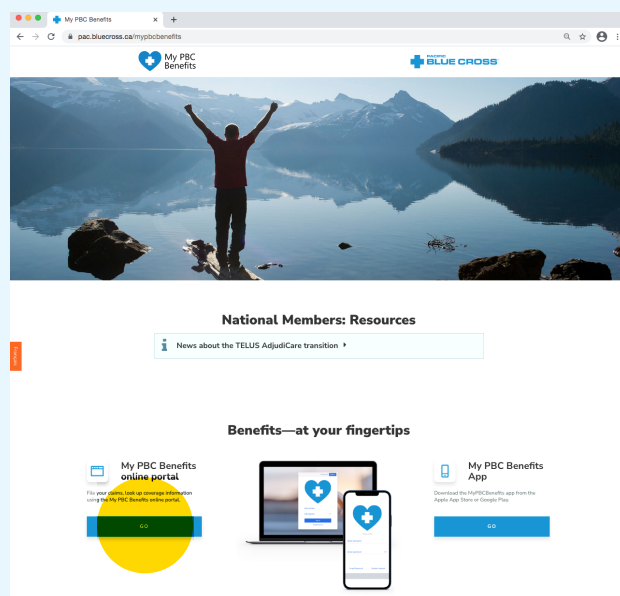
STEP 2

Go to: pac.bluecross.ca/mypbcbenefits

Note: For French-language users, select Français (CA).

STEP 3

When on this website select *My PBC Benefits Online Portal* (on the bottom left).



STEP 4

Select *Register*.



STEP 5

From the **Register Account** screen, enter the following information:

- Group number
- Certificate number
- Postal code
- Date of birth
- Username
- Email
- Password
- Confirm password

Note: Password must be at least 8 characters and must include at least 1 uppercase letter, 1 number, 1 special character (!, %, &). Accents and accented characters are not supported.

Information you need to register

Where you can find this information

Group number

ID Card

Certificate number

ID Card

Postal code

For your home address

Date of birth

Certificate's DOB

Username

Enter a username

Email

Your email address

Password

Enter a personal password

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STEP 6

Select **Register**.

Register Account

Group number
Postal code
Username
Password
Confirm password

Register

STEP 7

You will be taken to this page where you can login with the new credentials (**Username** and **Password**) that you just created.

Log In

Username
Password

Log In

STEP 8

Once you select **Log in**, you'll need to review the **Terms of Use**.

Terms of Use

Please read the "Terms of Use" below in their entirety by scrolling to the bottom. By doing so, you will enable the "I agree" button.

The following terms of use (the "Terms of Use") govern your use of the term "Use" will mean access, install, download, copy or otherwise benefit from using the functionality of the My Health Benefits solution which includes TELUS's claims web portal and mobile claims applications (collectively the "Solution"). The Solution provides you with access to Claims Management Services as defined below provided by your benefits provider identified within the platform (the "Provider").

TELUS is MAKING THE SOLUTION AVAILABLE TO YOU SO THAT YOU CAN ACCESS AND SUBMIT YOUR CLAIMS WITH YOUR PROVIDER. TELUS IS NOT THE PROVIDER OF BENEFITS NOR DOES TELUS MANAGE THE CLAIMS MANAGEMENT SERVICES. ANY SUPPORT NEEDS RELATED TO YOUR COVERAGE OR THE CLAIMS MANAGEMENT SERVICES SHOULD BE DIRECTED TO THE PROVIDER.

The term "you" refers to the person or entity using the Solution or receiving any Claims Management Services. A copy of these Terms of Use may be downloaded, saved and printed for your reference. By clicking "I agree" or similar electronic acceptance, you agree with these Terms of Use. If you do not accept and agree to be bound by these Terms of Use, you will not be given access to the platform.

TELUS reserves the right to change any information, material or content contained on or provided through the Solution (the "Content") at any time, and from time to time, without notice. Content does not include your personal information.

USE OF THE SOLUTION

The Solution is provided solely (the "Permitted Use") to give you access to any services offered to you by your Provider through the Solution, including access to the Claims Management Services as defined below.

Subject to the terms and conditions herein, TELUS hereby grants to you, a limited, personal, revocable, non-exclusive, non-transferable, non-sublicensable license to use the Solution in Canada, as such Solution is made available to you solely as an end user and solely for the Permitted Use.

GENERAL LIMITATIONS ON USE

By clicking "I agree", you confirm that you have read and agree with these "Terms of Use".

I agree

STEP 9

After reviewing the entire **Terms of Use** by scrolling to the bottom of the screen, you are given the options **I agree** or **Cancel**. Click on **I agree**. You will be taken to the **Dashboard** screen.

Terms of Use

By clicking "I agree", you confirm that you have read and agree with these "Terms of Use".

I agree

You have successfully logged into My PBC Benefits!

Questions? Call us:
Toll Free 1 866 366-0430
Phone 604 419-2381
pac.bluecross.ca/mypbcbenefits